

**Premises Licence**

**Premises licence number**

028116

**Part 1 - Premises details**

<b>Postal address of premises, or if none, ordnance survey map reference or description</b> Fairmont Windsor Park Hotel Bishopsgate Road Englefield Green  TW20 0YL		<b>Telephone number</b> 01784 535 555
--	--	---------------------------------------

**Where the licence is time limited the dates** - Not applicable

**Licensable activities authorised by the licence**

**Provision of regulated entertainment**

**Live Music**  
Indoors and Outdoors

**Recorded Music**  
Indoors and Outdoors

**Performances of Dance**  
Indoors and Outdoors

**Anything of a similar description to that of live music, recorded music or performances of dance**  
Indoors and Outdoors

**Provision of late night refreshment**  
Indoors and Outdoors

**Sale by retail of alcohol** - On the premises and Off the premises

**The times the licence authorises the carrying out of licensable activities**

**Live Music**

Monday	Start 0800 Finish 0200
Tuesday	Start 0800 Finish 0200
Wednesday	Start 0800 Finish 0200
Thursday	Start 0800 Finish 0200
Friday	Start 0800 Finish 0200
Saturday	Start 0800 Finish 0200
Sunday	Start 0800 Finish 0100
Seasonal Variations	None.
Non-standard timings	Outdoor Live Music to finish at 2300 each day

**Recorded Music**

Monday	Start 0800 Finish 0200
Tuesday	Start 0800 Finish 0200
Wednesday	Start 0800 Finish 0200
Thursday	Start 0800 Finish 0200
Friday	Start 0800 Finish 0200
Saturday	Start 0800 Finish 0200
Sunday	Start 0800 Finish 0100
Seasonal Variations	None
Non-standard timings	Outdoor Music to finish at 2300 each day

**Performances of Dance**

Monday	Start 0800 Finish 0200
Tuesday	Start 0800 Finish 0200
Wednesday	Start 0800 Finish 0200
Thursday	Start 0800 Finish 0200
Friday	Start 0800 Finish 0200
Saturday	Start 0800 Finish 0200
Sunday	Start 0800 Finish 0100
Seasonal Variations	None.
Non-standard timings	Outdoor Dance to finish at 2300 each day

**Anything of a similar description to that of live music, recorded music or performances of dance**

Monday	Start 0800 Finish 0200
Tuesday	Start 0800 Finish 0200
Wednesday	Start 0800 Finish 0200
Thursday	Start 0800 Finish 0200
Friday	Start 0800 Finish 0200
Saturday	Start 0800 Finish 0200
Sunday	Start 0800 Finish 2300
Seasonal Variations	None.
Non-standard timings	Outdoor to finish at 2300 each day

**Provision of late night refreshment**

Monday	Start 0000 Finish 2359
Tuesday	Start 0000 Finish 2359
Wednesday	Start 0000 Finish 2359
Thursday	Start 0000 Finish 2359
Friday	Start 0000 Finish 2359
Saturday	Start 0000 Finish 2359
Sunday	Start 0000 Finish 2359
Seasonal Variations	None.
Non-standard timings	Fairmont Windsor Park will offer it's in-house residents 24/7 refreshment service and will also provide late night refreshments through the in room dining operation.

**Sale by Retail of Alcohol**

Monday	Start 0000 Finish 2359
Tuesday	Start 0000 Finish 2359
Wednesday	Start 0000 Finish 2359
Thursday	Start 0000 Finish 2359
Friday	Start 0000 Finish 2359
Saturday	Start 0000 Finish 2359
Sunday	Start 0000 Finish 2359
Seasonal Variations	None.
Non-standard timings	Fairmont Windsor Park requires a licence to supply alcohol to in house resident guests on a 24/7 basis. Non-resident guests and the general public will be able to purchase alcohol through our outlets between the hours of 1000am to 0100.

**The opening hours of the premises**

Monday	Start 0000 Finish 2359
Tuesday	Start 0000 Finish 2359
Wednesday	Start 0000 Finish 2359
Thursday	Start 0000 Finish 2359
Friday	Start 0000 Finish 2359
Saturday	Start 0000 Finish 2359
Sunday	Start 0000 Finish 2359
Seasonal Variations	None
Non-standard timings	The Hotel will open to the public at all times and only be closed to public access, during exclusive use and private events.

**Where the licence authorises supplies of alcohol whether these are on and / or off supplies**  
On and Off the premises

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Grove WP Limited  
World Business centre 3  
Newall Road  
Heathrow Airport  
Hounslow  
TW6 2TA  
020 8759 7777

**Registered number of holder, for example company number, charity number (where applicable)**  
08906860

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol**

Mr Gagan Sharma  
22 Tennyson Road  
Addlestone  
KT15 2SP

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol**

Licence Number                      H04448  
Issuing Authority                      London Borough of Hounslow

**State whether access to the premises by children is restricted or prohibited**  
No Restrictions

Signed:



Dated: 2 January 2024

**Corporate Head of Environmental Services**

**Annex 1 - Mandatory conditions**

**Supply of alcohol**

1. No supply of alcohol may be made under the premises licence -
  - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to–
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
  - (e) dispensing alcohol directly by one person into the mouth of another ( other than where that other person is unable to drink without assistance by reason of disability ).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either –
- (a) a holographic mark,
  - (b) an ultraviolet feature
6. The responsible person must ensure that–
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures–
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml; and
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the amount of alcohol to be sold, the customer is made aware that these measures are available.”
7. Minimum Drinks Pricing-

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph 1 –

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) “permitted price” is the price found by applying the formula –

$$P = D + (D \times V)$$

Where –

(i) P is the permitted price

(i) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(ii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –

(i) The holder of the premises licence

(ii) The designated premises supervisor (if any) in respect of such a licence, or

(iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

(3) Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

### **Door Supervision (where supervisors are engaged this condition applies)**

All door supervisors will be Security Industry Authority registered.

## **Annex 2 - Conditions consistent with the Operating Schedule**

### **All Licensing Objectives**

Detailed and strict procedures and processes to promote and provide a safe & secure environment for guests and staff  
Estate wide CCTV in operation with a minimum of 31 day recording  
24 hour security presence  
24 hour experienced management presence  
In depth safety and security training for all departments  
Health & Safety Manager and monthly H&S meetings

### **The Prevention of Crime and Disorder**

Safety and security procedures in place for each department lead by the Health & Safety Manager  
ANPR access control for all vehicles accessing the property  
Estate and Hotel patrol schedule, carried out by security team  
All security team members are SIA trained  
24 hour CCTV coverage with over 200 cameras placed indoors and outdoors  
Cash handling procedures will be in place.  
Security support during event periods will be in line with attendance ratio

### **Public Safety**

All staff members are trained on public safety and emergency procedures  
Fire safety training, including regular fire drills, evacuation training and ongoing refreshment trainings  
Gate access control and guest car registration where required  
24 hour security presence  
Boundary fence around the estate  
On-site first aid provisions  
Property is manned 24 / 7

### **The Prevention of Public Nuisance**

Detailed event orders with music restrictions as dictated in premise licence  
Nominated pre-booked taxi provider to ease the departure of guests attending an event  
All Hotel events will take place within the estate grounds and follow licencing hours  
Traffic control system in place for special events to support traffic flow  
Close relationship with local police and emergency services

### **Protection of Children from Harm**

Documented training on policies around serving children in the F & B outlets  
Age limits for activities as well as "Challenge 21" in all restaurants & bars  
Refusal book in all F & B areas  
Room reservation restriction for minors. (need to be 18 and above)  
Training of all staff regarding the signs of Human Trafficking  
No unsupervised access for Children to the SPA & Creche area  
Lockable in room refreshment centres

## **Annex 2A – Embedded Restrictions**

### **Annex 3 - Conditions attached after a hearing by the licensing authority**

None.

### **Annex 4 – Plans**

See attached.

**Premises Licence Summary**

**Premises licence number** 028116

**Premises details**

<b>Postal address of premises, or if none, ordnance survey map reference or description</b> Fairmont Windsor Park Hotel Bishopsgate Road Englefield Green TW20 0YL <span style="float: right;"><b>Telephone number</b> 01784 535 555</span>	
<b>Where the licence is time limited the dates</b> - Not applicable.	
<b>Licensable activities authorised by the licence</b>	
<b>Provision of regulated entertainment</b> <b>Live Music</b> - Indoors and Outdoors <b>Recorded Music</b> - Indoors and Outdoors <b>Performances of Dance</b> -Indoors and Outdoors <b>Anything of a similar description to that of live music, recorded music or performances of dance</b> Indoors and Outdoors <b>Provision of late night refreshment</b> -Indoors and Outdoors <b>Sale by retail of alcohol</b> -On and Off the premises	
<b>Live Music</b>	Monday to Saturday      Start 0800 Finish 0200 Sunday                        Start 0800 Finish 0100 Seasonal Variations        None. Non-standard timings      Outdoor Live Music to finish at 2300 each day
<b>Recorded Music</b>	Monday to Saturday      Start 0800 Finish 0200 Sunday                        Start 0800 Finish 0100 Seasonal Variations        None Non-standard timings      Outdoor Recorded Music to finish at 2300 each day
<b>Performances of Dance</b>	Monday to Saturday      Start 0800 Finish 0200 Sunday                        Start 0800 Finish 0100 Seasonal Variations        None. Non-standard timings      Outdoor Dance to finish at 2300 each day
<b>Anything of a similar description to that of live music, recorded music or performances of dance</b>	
Monday to Saturday      Start 0800 Finish 0200 Sunday                        Start 0800 Finish 2300 Seasonal Variations        None. Non-standard timings      Outdoor to finish at 2300 each day	
<b>Provision of late night refreshment</b>	
Monday to Sunday        Start 0000 Finish 2359 Seasonal Variations        None. Non-standard timings      Fairmont Windsor Park will offer it's in-house residents 24/7 refreshment service and will also provide late night refreshments through the in room dining operation.	

<b>Sale by Retail of Alcohol</b>	
Monday to Sunday	Start 0000 Finish 2359
Seasonal Variations	None.
Non-standard timings	Fairmont Windsor Park requires a licence to supply alcohol to in house resident guests on a 24/7 basis. Non-resident guests and the general public will be able to purchase alcohol through our outlets between the hours of 1000am to 0100.
<b>The opening hours of the premises</b>	
Monday to Sunday	Start 0000 Finish 2359
Seasonal Variations	None
Non-standard timings	The Hotel will open to the public at all times and only be closed to public access, during exclusive use and private events.
<b>Where the licence authorises supplies of alcohol whether these are on and / or off supplies</b>	
On and Off the premises	
<b>Name, (registered) address of holder of premises licence</b>	
Grove WP Limited World Business centre 3 Newall Road Heathrow Airport Hounslow TW6 2TA	
<b>Registered number of holder, for example company number, charity number (where applicable)</b>	
08906860	
<b>Name of designated premises supervisor where the premises licence authorises for the supply of alcohol - Mr Gagan Sharma</b>	
<b>State whether access to the premises by children is restricted or prohibited</b>	
No Restrictions	



Signed: **Corporate Head of Environmental Services**

Issue Date: 2 January 2024